

# INFORMATION CONNECTS

## Justice and Public Safety: Fight Crime and Terrorism More Effectively



Increasingly, government agencies are realizing that information technology provides a powerful weapon against crime. With more than 30 years of experience working on security issues, Oracle is the undisputed leader in helping justice and public safety organizations achieve their vital missions.

“Our administrative overhead costs are down roughly 15 percent across the board as a result of development of the CLEAR system. The speed at which officers can pull key information during critical situations has greatly increased. Because the police force is able to do its work much faster, we’ve gained an equivalent of 300 officers on the street.”

Ron Huberman  
President, Chicago Transit Authority  
[Former Executive Director,  
Emergency Management and  
Communications, City of Chicago  
Police Department]

Procedures to manage the flow of cases through the criminal justice system typically vary greatly between jurisdictions. However, in order to effectively protect the public, these jurisdictions often need to share information and collaborate across complex operational boundaries.

Oracle offers the only comprehensive solution that integrates criminal, intelligence, and terrorism information from various systems within and across jurisdictions. You can view this data through role-based access; identify trends, patterns, and clusters using an integrated case management system to analyze and map information; and track and deploy available resources. Oracle solutions deliver all the key components to help justice and public safety agencies prevent crime and keep neighborhoods safe.

### Enable Trusted Information Sharing

Information about crimes can be spread across thousands of disconnected databases. This often limits the value of that information.

Oracle’s master data management and data hub solutions let you collect, transform, store, and manage information across jurisdictions. Moreover, Oracle’s market-leading data warehouse solutions support many types of datasources and provide tools for modeling and maintaining a data warehouse, as well as for ensuring total data quality. Oracle delivers high-performance, scalable solutions that meet your current and future data warehouse requirements.

Law enforcement agencies must have confidence that their sensitive data is secure. Oracle’s proven security track record makes it the best choice for this vital function. Only Oracle’s market-leading security solution is built on open standards and can be used to secure Oracle and non-Oracle technology, applications, and data. Moreover, the solution delivers advanced security features that enable simplified identity management, data access by job role, and continuous uptime. As a result, you can create a trusted environment for sharing critical information.

**Fact: The Netherlands Police gained 20 percent more time on patrol with Oracle technology.**

Agencies must provide accurate, real-time information to first responders so they can quickly act to protect the public. Oracle's market-leading solution lets justice and public safety agencies automate case workflow—for example, by routing incidents to the appropriate agents and escalating issues by opening single- or multi-agency case investigations. Centralized threat and response case management capabilities—including alert and notification functions—deliver real-time, multichannel access and 24/7 availability.

### Analyze Crime Intelligence and Statistics

To help you spot potential threats faster, Oracle provides market-leading analytics in a comprehensive crime and counterterrorism solution. You can access real-time data via customized dashboards and use summary views of crime reports, citizen tips, infrastructure and asset management reports, emergency calls, citations, warrants, and more to perform the crime, counter-terrorism, geospatial, and risk analyses that let you identify trends, patterns, and clusters.

Additionally, Oracle case management solutions enable complete forensic evidence data tracking that can be viewed securely across the organization. Evidence collected during an investigation can be identified, catalogued, linked to multiple cases, and tied directly to underlying physical assets.

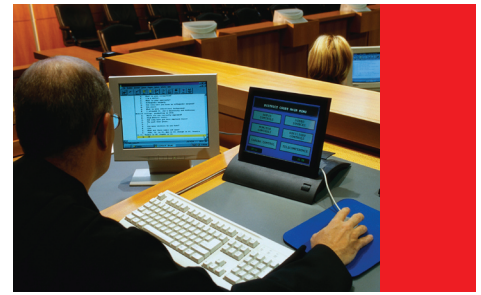
To map data to physical locations, Oracle delivers the industry's leading spatial database management platform, so you can manage spatial information with

enterprise-class security, scalability, and performance. It supports all geospatial data types, letting you store, index, and analyze geographic and location data—and reduce costs by sharing this data across jurisdictions. Using multiple types of communication channels, officers in the field can access information about roads, boundaries, and addresses, so they can quickly respond to any emergency situation.

### Effectively Deploy Limited Resources

Obviously, information alone is not enough to protect the public—you also need ready manpower. Oracle's market-leading human capital management (HCM) solutions help you identify the key jobs, competencies, and profiles essential to accomplishing your mission. Integrated tools enable you to analyze and model your skill pool to plan for future needs, recruit employees who fit your workforce plan, and retain valuable personnel by offering the right incentives. And to control labor hours and manage costs, you can use Oracle's workforce scheduling solution to create precise, optimal staffing plans that meet forecasted workload demand while complying with human resources requirements. The result is higher-quality service to the public, along with lower operating costs.

Better financial performance starts with better information. Oracle, the No. 1 provider of enterprise software to the public sector, delivers a consolidated view of your financial data. With Oracle's integrated financial management solutions and analytics,



you gain real-time insight into your entire organization's costs and resource use. Such insight is crucial for prudent, timely, and accurate resource management, as well as for justifying additional requirements.

Paperwork and administrative tasks can overwhelm even the most efficient investigative agency. Oracle's case management solution provides out-of-the-box configurable capabilities, so you can manage and track information on leads, suspects, victims, witnesses, locations, and more; create case files; and add reports of investigations and supplemental evidence or other documentation. Comprehensive workflow capabilities let you incorporate best practices to reduce employee training time, improve productivity, and more efficiently clear investigations.

### Your Justice and Public Safety Partner

Oracle is the market leader in the public sector, and the public sector is Oracle's largest customer base. Oracle offers the industry's only comprehensive solution for justice and public safety agencies, delivering integrated and consistent data—and the customized decision-support tools to act on that data—across organizations, agencies, and jurisdictions.

### CONTACT US

To learn more, call **+1.800.ORACLE1** to speak to an Oracle representative or visit [oracle.com/industries/government](http://oracle.com/industries/government)

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